

FLY Cuisine by Emily

Allow us to share some essential details regarding our services:

ORDER DEADLINES:

To ensure the highest quality ingredients for each client and proper staffing, we require 24-hour advance notice for all orders. Orders received or changed within 24 hours of delivery will incur \$200 Rush Order Fee, although we remain dedicated to accommodating your needs whenever possible. Confirmed Orders that are cancelled within 24 hours of delivery time will be charged full invoice amount.



MINIMUM ORDER REQUIREMENTS:

While we maintain a food and beverage minimum order of \$250, we encourage you not to be discouraged by this threshold when placing your order. Should your order fall below the minimum, we offer two flexible options. First, we can include a few additional items to meet the requirement. Alternatively, we can apply an open food charge to cover the difference. The choice is entirely yours, and we are committed to finding the best solution for you.

Once again, we extend our gratitude for considering Fly Cuisine by Emily for your in-flight catering needs. We are eagerly awaiting the opportunity to serve you and provide an exceptional culinary experience. Should you have any further inquiries or require clarification on any aspect, please do not hesitate to reach out.

BEST PRACTICES WHEN ORDERING:

- We need to know if an item is to be sent Prebuilt or Bulk.
- If pre-built, on what type of plate? Disposable Container, China or Melamine. China and Melamine will incur an additional fee.
- Always inform us if the items should be placed in a Microwave Container or an Oven Tin or leave it to the chef based on best heating recommendation, if a plane has both a microwave and an oven.
- Please let us know if you require utensils and/or plates.

To provide you with a comprehensive overview of our offerings, we have provided a link below to our menu, which serves as a helpful guideline. Rest assured that our culinary expertise extends far beyond what is listed, as we are capable of creating custom orders tailored to your specific preferences. It is important to note that certain menu items may be subject to seasonal availability, and our offerings may change periodically without prior notice.

[CLICK HERE TO VIEW OUR MENU](#)

(Items are subject to seasonal availability and other factors.

We might substitute an ingredient with or without notice from time to time based on availability.)

For a complete list of our [Terms & Conditions please click here.](#)

-Thank you so much for considering FLY Cuisine for your inflight catering needs.